

# MEMORANDUM

From the desk of **Karin Helvey**, *Financial Manager*

DATE: 11/23/20

TO: John Tillotson, General Manager

FROM: Karin Helvey, Financial Manager

SUBJECT: Business Office Status Report – November 2020



## Water Sales presented separately

**Billing & Notice Activity:** Listed below is the number of notices and bills sent out in the past year.

	# of Bills Mailed	Reminder Notices	48 Hour Notices	Shut Off
September 15 <sup>th</sup>	6,600	859	526	57
October 15 <sup>th</sup>	6,611	979	541	91
November 15 <sup>th</sup>	6,645	906	629	94
December 15 <sup>th</sup>	6,633	825	489	61
January 15 <sup>th</sup>	6,628	825	524	83
February 15 <sup>th</sup>	6,690	749	425	62
March 15 <sup>th</sup>	6,709	668	425	66
April 15 <sup>th</sup>	6,742	768	472	65
May 15 <sup>th</sup>	6,754	762	492	92
June 15 <sup>th</sup>	6,773	705	443	91
July 15 <sup>th</sup>	6,828	787	458	121
August 15 <sup>th</sup>	6,814	797	542	80
September 15 <sup>th</sup>	6,840	752	512	90
October 15 <sup>th</sup>	6,883	842	517	149
November 15 <sup>th</sup>	6,888	817	606	86
December 15 <sup>th</sup>	6,964	822	564	107
January 15 <sup>th</sup>	6,922	198	69	
February 15 <sup>th</sup>	6,972			
March 15 <sup>th</sup>	6,990			
April 15 <sup>th</sup>	7,056			
May 15 <sup>th</sup>	7,081			
June 15 <sup>th</sup>	7,108			
July 15 <sup>th</sup>	7,107			
August 15 <sup>th</sup>	7,125			
September 15 <sup>th</sup>	7,169			
October 15 <sup>th</sup>	7,229			

NOTE: Areas shaded in red represent data that we have not yet collected.

**Account Receivable Activity:** Listed below is the number of accounts which have a past due balance that we are attempting to collect through a payment plan or by placing a lien on the property.

Collection Activity Related to Past Due Accounts	September 2020	October 2020	November 2020
Number of Accounts on a Payment Plan	16	15	15
Number of Accounts with an Active Lien	53	53	53

**Financial Activity by Department:** Itemized below is the number of payroll checks and vouchers for vendor payments processed to date in the month of November 2020 by department. Vouchers and payroll checks that are responsible to more than one department are counted in each department, e.g., each paycheck for the Parks Coordinator is counted once in both Olivehurst Parks and Plumas Lake Parks.

	General Admin	OH Parks	PL Parks	Fire Dept.	Water Dept.	Wastewater Dept.
Vouchers for Vendor Payment	48	29	47	23	64	55
Payroll Payments	21	8	8	24	20	18