

# Olivehurst Public Utility District



## Agenda Item Staff Report

**Meeting Date: March 21, 2024**

### Item description/summary:

**Returned Check/Credit Card/ACH/EFT Fees:** OPUD charges \$25.00 for returned checks (checks dishonored by the customer's bank for non-sufficient funds, stop payment or any other reason) or charged back credit card/ACH/EFT transactions. The fee reimburses OPUD for staff time to reverse the failed payments. As of July 1, 2024 Yuba County will charge \$15.00 to OPD per returned check deposited to the Yuba County Treasury. Invoice Cloud also charges \$15.00 for chargeback fees for payments made through the e-portal..

### Fiscal Analysis:

Increase Fees to \$40.00 to absorb 3<sup>rd</sup> party fees charged to OPUD.

### Employee Feedback

### Sample Motion:

Authorize staff to increase Returned Check/Credit Card/ACH Fees to 40.00 per transaction.

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