



Water Conservation



How to detect a water leak?

If you are having noticeable problems with your water pressure or have no water, the following steps will help you determine whether it is a leak or not:

- ◆ Remember to check for and repair leaky faucets, showers, toilets, irrigation pipes, etc.
- ◆ For low water pressure, check the valve on the house side of your water meter to make sure it is fully turned on. You might also check the pressure regulating valve, if you have one, to see if it is faulty. Sometimes a small adjustment to this valve will fix the issue. Pressure regulating valves may be located inside your meter box on the house side, or at the house, sometimes underground. This is the customers responsibility.
- ◆ To check for leaks, turn off all the water-using appliances and check your water meter. (including the swimming pool, ice cube maker, landscape irrigation, etc). On the dial of the meter, there is a triangle or circle which rotates if any water passes through the meter. If this device is turning round, then water is flowing to an appliance or represents a leak in your system. The homeowner is responsible for any repairs between the gate valve at the meter and the house. You may want to call a plumber for assistance.
- ◆ When your water using appliances are off, you can also check the numbers on your meter and come back in thirty minutes or an hour to see if the numbers have advanced which would most likely indicate a leak.
- ◆ If the meter is turning when the appliances are off, close the valve on the house side of the water meter to see if the meter still turns. If the meter still turns, there could be a leak between the water meter and your house.
- ◆ After checking the above and your situation is not resolved, call NID.

800-222-4102



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